



Adirondack Pest Control, Inc.
1566 Vley Road Scotia, NY 12302
(518) 393-3897

Thermal Disclosure & Fact/Prep Sheet

TO OUR FUTURE CLIENT OR BUILDING TENANT, PLEASE READ PRIOR TO TREATMENT. BOTH TENANTS AND MANAGEMENT/OWNER MUST SIGN AND DATE THIS PAPERWORK PRIOR TO TREATMENT

Some Facts:

- Heat kills all stages of bed bugs; this includes egg, nymph and adult. Bed bugs start to expire at 113 degrees.
- Typically a thermal treatment will take 6-8 hours. Expect to be out of your home for at least 8-10 hours for most treatments.
- Larger residences or those that have a lot of clutter increase treatment time.
- Electronics, furniture, fabrics, upholstered and other tough to treat items are easily and usually safely treated with heat. All items subject to heat damage through melting, expansion or explosion must be removed from the site.

Reduction of clutter is critical in removing bed bugs!!!

- Personal vehicles should be inspected and or treated if a thermal treatment is proposed. Consider infestation possibilities outside of your home. These would include friends, parents, work etc. These should be systematically eliminated to prevent re-infestation at a later date.
- Prepare to vacate the treated area until cool enough to return. This may take several hours depending on the substrate.
- Thermal treatment usually eliminates bed bugs in one treatment whereas chemical treatments usually require two or more

Disclosure: CUSTOMER'S OBLIGATION: Customer agrees to maintain the premises subject to this contract in a condition, which does not promote infestations by Bed Bugs. Specifically, Customer agrees, to maintain the premises in a reasonably clean and sanitary condition, and to keep the structure in such a state of repair so as to avoid providing easily accessible means of access to Bed Bugs. Customer agrees to have the premises prepared as per the Thermal Treatment Fact Sheet. If extra setup time is required this will be charged at \$100 per hour. Adirondack Pest Control, Inc. is not responsible for lost or stolen property and the client agrees to remove cash, jewelry or other valuables from the property.

PERFORMING THE WORK: Adirondack Pest Control, Inc. will perform the work in a workman-like manner. Adirondack Pest Control, Inc. will exercise reasonable care while performing any work hereunder to try to avoid damaging any part of the structure(s), plants or animals. Under no circumstances or conditions shall Adirondack Pest Control, Inc. be responsible for damage caused by Adirondack Pest Control, Inc. at the time the work is performed except those damages resulting from

gross negligence on the part of Adirondack Pest Control, Inc. Heavy or fragile items will be the responsibility of the homeowner to move if necessary. It may be necessary to paint or touch up certain areas after a thermal treatment and Adirondack Pest Control, Inc. is in no way liable for this work.

LIMITS OF LIABILITY: Although Adirondack Pest Control, Inc. will exercise reasonable care in performing services under this Contract, Adirondack Pest Control, Inc. will not be liable for injuries or damage to persons, property, birds, animals or vegetation, except those damages resulting from gross negligence by Adirondack Pest Control, Inc. Limit of liability for damages is \$600.00. Further, under no circumstances will Adirondack Pest Control, Inc. be responsible for any injury, disease or illness caused, or allegedly caused, by bites, stings or contamination of Bed Bugs or any other insects, spiders, rodents, or beetles. Adirondack Pest Control, Inc. representatives are not medically trained to diagnose Bed Bug borne illnesses or diseases. Please consult your physician for any medical diagnosis. To the fullest extent permitted by law, Adirondack Pest Control, Inc. will not be liable for personal injury, death, property damage, loss of income or any other damages whatsoever, including consequential and incidental damages, arising from this service. Adirondack Pest Control, Inc. liability is specifically limited to the labor and products necessary to help reduce Bed Bug populations. The following items (not inclusive) are heat sensitive and Adirondack Pest Control, Inc. will not be responsible for heat damage: Flat screen TVs (please remove), plants, medications, aerosol cans, paint, turpentine, solvents, etc., wine, champagne, liquor, laminated furniture including some kitchen cabinets, oil paintings (Must be checked regularly and moved if it becomes tacky), lotions, oils, petroleum products and oil filled items (Some expansion may occur), gunpowder, matches, flares and other incendiary products, Glued particle board items, pets including lizards and fish, moth balls and humidity absorbers, vinyl blinds, vinyl based window treatments, vinyl flooring that is in strips or squares, wax or glued based items (including deodorant). Some books may come apart at the binding; pianos may need to be re-tuned. Linoleum and vinyl floor tiles may come loose. Please note: Items that are stored inside a fireproof safe (and possibly contaminated) cannot be treated; they should be removed and placed inside a locked file cabinet during the treatment process.

SPECIFIC EXCLUSIONS: This Contract does not cover and Adirondack Pest Control, Inc. will not be responsible for

1. Damage resulting from moisture conditions, including but not limited to fungus or mold, whether visible or not
2. Damage resulting from any wood destroying organisms
3. Expenses related to the replacement of linen, upholstery, furniture, mattress, soiling or related costs
4. Expenses related to medical evaluation or treatment for bites associated Bed Bugs
5. Damages or expenses for any claim of personal injury related to an infestation of Bed Bugs
6. Loss of income claimed to be related to any Bed Bug bites or associated illnesses
7. Additional exclusions: Any damage caused by the depressurization of the sprinkler system. Note that the sprinkler heads will be monitored with wireless sensors, and kept at or below 135 degrees Fahrenheit. Based on the head release set-point of 155 degrees unless there is a defect in the system the system will remain intact.
8. Those items included in section Limits of Liability
9. ANY ITEM CONSIDERED PRECIOUS OR ONE OF A KIND MUST BE REMOVED FROM THE AREA TO BE TREATED PROPERLY.
10. Any items that were discussed during the site survey or placed on the survey form
11. CHEMICAL SENSITIVITY: If Customer or other occupants of the structure(s), or adjacent buildings, believe they are or may be sensitive to pesticides or their odors, or if Customer or other occupants have consulted with a medical doctor, or other healthcare provider, regarding such sensitivity, Customer

must notify Adirondack Pest Control, Inc. in writing, in advance of treatment of the structure(s). Adirondack Pest Control, Inc. reserves the right, upon receipt of such notification, to deny or terminate service. Failure to provide such notification represents Customer's assumption of risk and waiver of any claims against Adirondack Pest Control, Inc. in connection with such sensitivity.

12. VIDEO TAPING: By signing this disclosure you agree to the video taping of the entire premises to be treated prior to, during and immediately after treatment. This video will be used solely for the purposes of documenting the state of the structure as well as the items inside of it. The video will not be published in any form without previous and separate consent from the owner/leser of the property in question.

PREPARATION:

• Clutter impedes the effectiveness of a thermal remediation so remove all clutter from closets, drawers and all around the house or apartment. Hot air acts like the "insecticide", so we need to move the hot air everywhere. We can not guarantee cluttered properties.

- All area rugs must be rolled up. If you see any bugs while rolling, please kill them and let the crew know on heating day.
- Remove all waxes, crayons, candles, etc....
- Remove all alcohol, wine, beer, etc.... (Place in Refrigerator)
- Place medicine in the fridge and take what you need with you.
- Remove all firearms and ammo, gun powder, fireworks, etc...
- Take down all plastic blinds - the heat will make them droop and become unusable.
- Remove all makeup, nail polish, lotions, etc...
- Remove all items that contain any alcohol – rubbing alcohol, nail polish remover, medical prep pads, etc...
- Remove all aerosol products - paint, hair spray, deodorizers, etc.....
- Please remove all money and valuables.
- Remove all oils - cooking, motor, etc. They will expand and may leak.
- Remove all compressed gasses!!!
- Remove all flammables, matches, lighters, etc....
- Unplug all electronics, TV, computers, etc....
- The crew will be going into all the drawers and closets so if there is anything that you don't want the crew to find or see please remove it!
- Any pictures should be taken down off the walls (bedbugs like to harbor in pictures). The pictures will not be hung back up, the temps will still be too hot and we do not want the frames to warp. Pictures need to be left in unit. They can be re-hung the next day.
- Please let the crew know about any oil painting you have!
- The underside cover on all furniture and box springs may be removed so heat will also penetrate deeply into these items.
- Please make sure that clothing hanging in the closets is not packed in too tight. There should be room between the clothes so that heat can penetrate all areas.
- Put aside records, photo albums and negatives. This is a great time to go through all the drawers in your home or apartment.
- The thermal crew may be taking your clothes out of the drawers and processing them and will put them in plastic bags at the end of the thermal. Note that this will wrinkle your clothing. You can avoid this by pre-drying yourself, sealing in plastic and noting that the clothing has been processed already.

- Nothing should be removed from the structure without being treated. Anything from above should be put aside for the crew to review.
- *****Everything left in plastic bags must be taken to dryer after treatment and heated on high heat for at least 45 minutes.*****

By signing below I certify that I have read the fact/prep sheet and I agree to all the terms set forth.

SIGNED: _____

PRINTED: _____

DATED: _____